

Half Year ending December 2016

FY17 Half Year Results presentation

Presented by John Flavell (CEO) and Susan Mitchell (CFO)



Today:

1. Introduction

2. Financial performance

3. Progress against FY17 focus

4. Appendices

Introduction



Highlights summary



			1H17	1H16	1H17 vs 1H16
	NPAT	- Cash	11.7 m	10.1 m	16.2%
1H17		- IFRS	11.4 m	10.7 m	6.4%
performance	Lending	- Loan book^	52.4 b	50.7 b	3.3%
highlights		- Settlements	6.4 b	6.2 b	2.4%
	Wealth	- FUA	423.1 m	311.6 m	35.8%
		- PIF	22.0 m	17.2 m	27.9%
	Basic EPS	- Cash	9.4 c	8.1 c	16.0%
		- IFRS	9.2 c	8.6 c	7.0%
	DPS	- Ordinary	8.5 c	8.0 c	6.3%

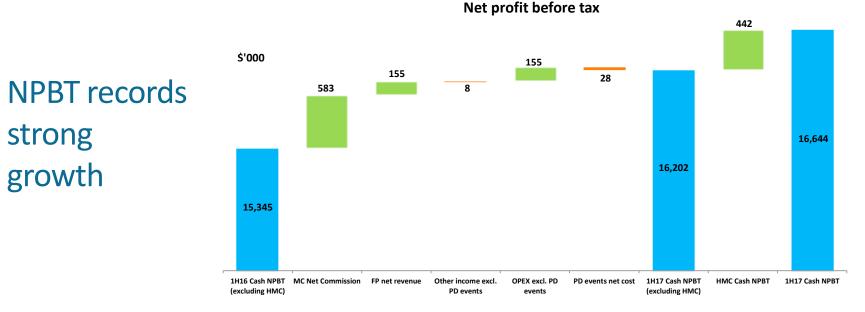
^Includes residential and commercial

Financial performance



	\$m	1H17 Cash^	1H16 % Cash^ change		1H17 IFRS	1H16 % IFRS change
	Origination commission received	38.96	37.32 4.4%	1 Г	38.96	37.32 4.4%
	Trailing commission received	48.27	47.40 1.8%		51.14	53.24 (3.9%)
		87.23	84.72 3.0%		90.10	90.56 (0.5%)
	Origination commission paid	28.46	27.10 5.0%		28.46	27.10 5.0%
	Trailing commission paid	29.41	28.85 2.0%		31.63	32.91 (3.9%)
		57.88	55.95 3.4%		60.09	60.01 0.1%
	Net core commission	29.35	28.77 2.0%		30.01	30.55 (1.8%)
	Diversified products net revenue	0.81	0.84 (3.6%)		0.81	0.84 (3.6%)
	Financial Planning net revenue	0.93	0.78 19.9%		0.93	0.78 19.9%
	HMC net revenue	0.44	0.84 (47.6%)		-	0.46 (100.0%)
	Other income	1.39	3.13 (55.6%)		1.39	3.13 (55.6%)
	Gross profit	32.93	34.36 (4.2%)		33.15	35.76 (7.3%)
	Operating expenses	16.28	19.87 (18.0%)		16.28	19.87 (18.0%)
	Share based remuneration	-			0.44	0.32 37.2%
ed	Net profit before tax	16.64	14.49 14.8%		16.43	15.57 5.5%
ent ions	Net profit after tax	11.72	10.09 16.2%		11.43	10.75 6.4%
าก	EPS (cps)	9.4	8.1 16.0%		9.2	8.6 7.0%
ints.	DPS (cps)	8.5	8.0 6.3%		8.5	8.0 6.3%

^ Cash is based on accruals accounting; excludes share based remuneration and the net present value of future trailing commissions receivable and payable. This is an extract from our half year accounts



- Cash net profit for the half is driven by an increase in net commission income, an increase in revenue generated by FP, and a strong control on OPEX
- The timing of the national professional development events has changed. In FY16 the professional development events occurred in the first half of the year, but in FY17, these events will occur in the second half of the year. This affects the direct comparison for 'other income' and 'operating expense' between the two periods, but the impact to the net profit before tax result is essentially neutral
- In comparison to 1H17, 1H16 absorbed all of the costs associated with the closure of the Help Me Choose division. The division continues the orderly collection of trailing commission for products introduced prior to closure

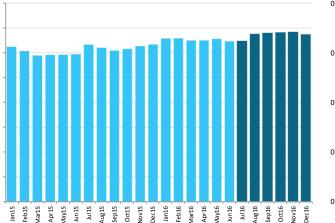
Divisional results

Divisional results

\$000		1H17			1H16			1H15	
	MC	FP	НМС	MC	FP	HMC	MC	FP	HMC
Settlements	6.4b			6.2b			5.7b		
Gross profit (IFRS)	32,122	1,023	-	34,514	787	458	32,417	553	1,725
Gross profit (Cash)	31,459	1,023	442	32,728	787	844	30,095	553	1,559
OPEX	15,300	981	-	16,996	1,174	1,696	16,228	1,049	2,312
EBITDA (Cash)	16,724	55	441	16,258	(355)	(785)	14,106	(463)	(690)
NPAT (IFRS)	11,418	16	-	11,884	(284)	(851)	10,753	(359)	(422)
NPAT (Cash)	11,375	35	309	10,958	(266)	(603)	9,836	(342)	(522)
YOY Growth (%)	4%	113%	151%						

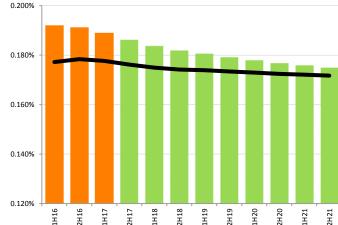
- Core broking business cash NPAT up 4%
- Financial Planning business cash NPAT up 113%, with this business delivering a monthly profit result in 5 out of the 6 months this half
- HMC division was shut down, but continues to receive trailing commission from products introduced prior to closure; all costs of closure included in FY16





Average upfront rate

Average trail rate



Average rate total book

Average rate total book (estimated)

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Average rate new settlements*

* Settlements post GFC changing

commission rates

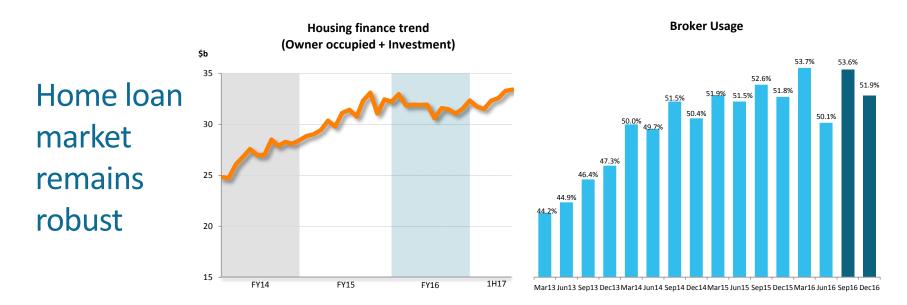
- Average upfront rate for 1H17 is 0.655%
 - Average trail rate for 1H17 is 0.189%

Progress against FY17 focus areas



FY17 focus areas



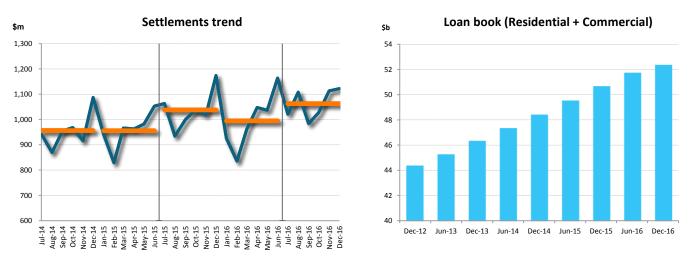


Housing finance source: ABS 5609 Table 11 – Housing Finance, Australia, Dec16 (Seasonally adjusted series)

Broker usage source: MFAA's quarterly survey of leading mortgage brokers and aggregators – Dec16 report

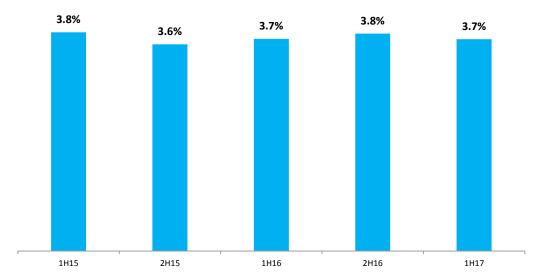
- Continued strength in overall level of housing finance commitments provides Mortgage Choice with plenty of business opportunities
- Broker usage remains above 50%
- Mortgage Choice continues to be well placed to capture market share, even if the heat comes out of the housing market

Record home loan settlements at \$6.4b for the first half



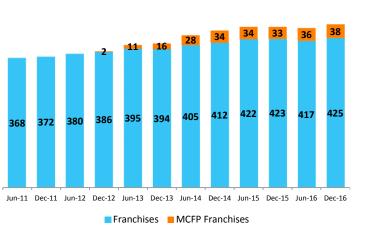
- Mortgage Choice settled \$6.4 billion in home loans throughout the first half of the year, which is a new record for the business
- Loan book continues to grow despite continued run-off as a result of the low interest rate environment

Market Share stabilises



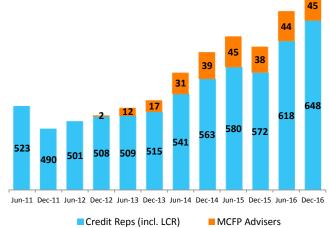
- Mortgage Choice market share has stabilised at 3.7%, however, there is more work to be done in this area
- Numerous strategies are in place to help Mortgage Choice grow its footprint and deliver profitable market share growth over the coming years

Strong growth in broker and franchise numbers, but more growth needed



Network

Credit Reps and Advisers

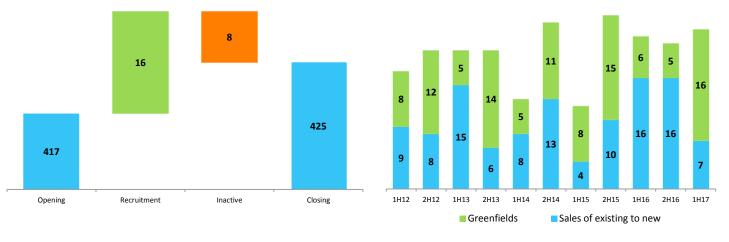


- Strong growth in franchise numbers
- The Business' strategy of upskilling admin assistants to limited credit representatives is delivering results, with improvements in franchisee productivity, as well as an increase in the number of general insurance and asset finance sales
- A new growth and development function is in place, which is helping to drive recruitment and accelerate broker productivity

Franchise Movement

Sale of greenfields and existing franchises

Continued focus on network growth, with 16 greenfields appointed



• With a strong pipeline of potential franchisees, Mortgage Choice is forecasting more growth in this area throughout the second half of the year

A strong push for more retail sites



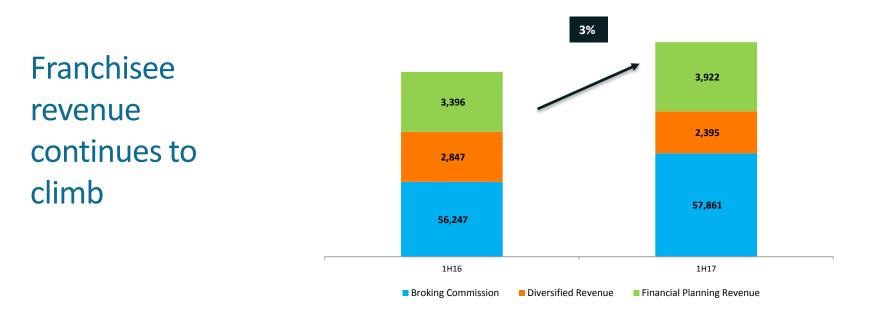
• Mortgage Choice's retail footprint continues to grow, with an additional 13 shopfronts added in 1H17

Mortgage Choice's local brand presence continues to grow

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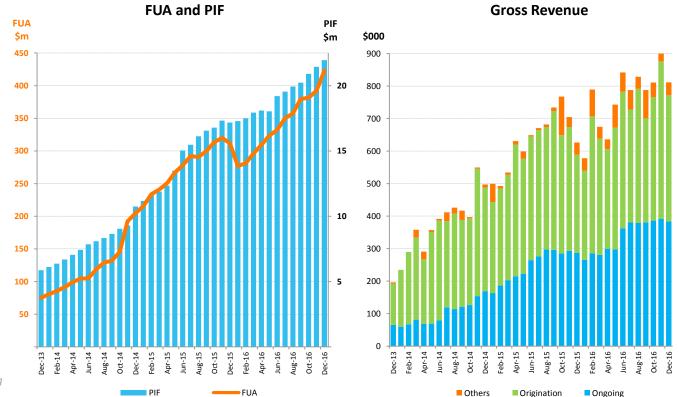
The number of franchisees participating in the Mortgage Choice Collaborative Marketing Program continues to grow (Mortgage Choice matches the marketing spend of local collaborative franchise groups)



• Continued franchisee revenue growth primarily attributed to growth core broking business as well as financial planning

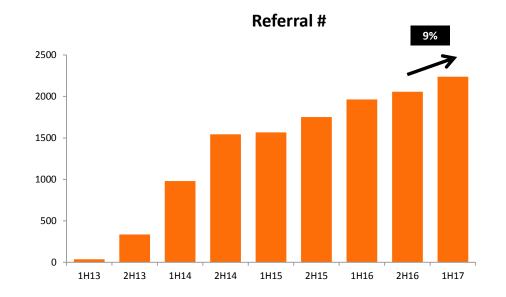
*Broking Commission excludes movement in clawback provision

Growth in **FUA and PIF** helps financial planning deliver consistent monthly profit result



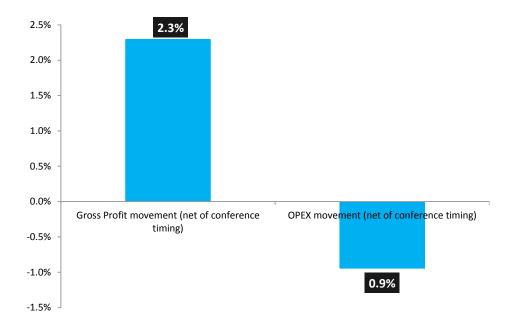
*Includes insurance written by broking network

Referrals to financial planning business on the rise, but more opportunities exist



- Referrals to the Mortgage Choice Financial Planning business are growing, but there are still plenty of opportunities in this area
- New strategies have been implemented to open more conversations about the value of financial advice and, in turn, increase referrals





• Expense management and ROI will remain a key focus for the Business in FY17 and beyond

*On cash basis and excluding HMC

Summary

- Record settlement numbers at \$6.4 billion for the half
- Financial planning consistently in the black on a monthly basis
- Recruitment initiatives successfully driving network growth, putting Mortgage Choice in a good position to take advantage of the strong market conditions
- Significant improvements in local brand presence via growth in the retail footprint and increased participation in collaborative marketing programs
- Strong cash NPAT growth (16.2%), partially driven by the closure of HMC
- The Company continues to deliver positive jaws
- Fully franked divided of 8.5c (up from 8c 1H16)

Strategy on a page

Vision

Australia's leading provider of financial choices and advice, delivering exceptional customer value and profitability for our franchisees and shareholders.

Purpose

Success in FY2017

To create a life of abundance for all Australians.

Success in FY2020

Increase & diversify franchisee	Brand awareness and	Market share growth	NPAT growth (positive iows)	Omni- channel customer	Broader range of products	Distribution growth	Customer centric culture
revenue	engagement	U	jaws)	experience			

Beliefs

- We deliver a highly valuable service to our customers via our service standards Care, Solve and Amaze;
- We do the right thing;
- We attract the best and brightest in the industry and allow them to grow and prosper;
- We make a positive contribution to our community.

Questions?



Appendices

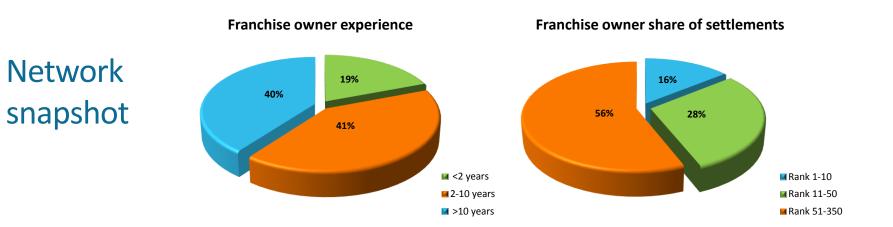


	\$m	1H10	2H10	1H11	2H11	1H12	2H12	1H13	2H13	1H14	2H14	1H15	2H15	1H16	2H16	1H17
	Origination inc	27.99	24.16	25.51	23.59	25.98	25.08	26.03	25.94	31.72	31.29	34.98	35.02	37.32	34.99	38.96
	Origination exp	(20.25)	(16.99)	(18.14)	(16.62)	(18.43)	(17.95)	(18.78)	(18.59)	(23.08)	(22.69)	(25.83)	(25.66)	(27.10)	(25.84)	(28.46)
	Cash Trail inc	41.48	41.45	42.30	41.48	42.13	42.32	43.40	43.28	43.94	43.47	44.27	45.06	47.40	47.69	48.27
	Cash Trail exp	(25.78)	(25.55)	(25.39)	(25.15)	(24.99)	(25.08)	(25.69)	(25.60)	(25.89)	(26.30)	(26.65)	(27.48)	(28.85)	(29.00)	(29.41)
	Net Upfront	7.74	7.17	7.37	6.97	7.55	7.13	7.25	7.35	8.64	8.60	9.15	9.35	10.22	9.14	10.49
Voorlyctoto	Net Trail	15.70	15.90	16.91	16.33	17.13	17.24	17.71	17.68	18.05	17.17	17.62	17.58	18.55	18.68	18.86
Yearly stats – P/L)	23.44	23.08	24.28	23.30	24.68	24.38	24.96	25.02	26.69	25.77	26.77	26.93	28.77	27.83	29.35
	Other Income	0.89	1.51	1.36	1.95	2.45	2.50	3.45	3.64	4.31	4.79	5.43	4.58	5.59	3.62	3.58
_ D/I	Cash PAT	7.79	7.04	8.84	7.00	6 50	0.53	7.02	7.05	8.97	9.74	0.07	0.50	10.00	10.40	14 70
	IFRS PAT	7.79 9.76	7.04 13.72	8.84 8.79	7.08 18.67	6.50 6.44	8.52 12.02	7.82 7.51	7.95 11.20	8.97 9.66	9.74 8.80	8.97 9.97	9.59 8.88	10.09 10.75	10.46 8.79	11.72 11.43
•	IFRSPAT	9.70	13.72	8.79	18.07	0.44	12.02	7.51	11.20	9.00	8.80	9.97	0.00	10.75	8.79	11.43
	After tax gain on Loankit sale	-	-	-	-	-	-	-	-	1.34	-	-	-	-	-	-
	Cash PAT including gain on sale	7.79	7.04	8.84	7.08	6.50	8.52	7.82	7.95	10.31	9.74	8.97	9.59	10.09	10.46	11.72
	IFRS PAT including gain on sale	9.76	13.72	8.79	18.67	6.44	12.02	7.51	11.20	11.00	8.80	9.97	8.88	10.75	8.79	11.43
		6.5		7.0	6.0				6 F		7.0					
	Cash e.p.s. IFRS e.p.s.	6.5 с 8.2 с	5.9 c 11.5 c	7.3 c 7.3 c	6.0 с 15.6 с	5.4 c 5.4 c	7.1 c 10.0 c	6.4 с 6.2 с	6.5 с 9.0 с	8.3 c 8.9 c	7.9 с 7.1 с	7.2 с 8.0 с	7.8 с 7.2 с	8.1 c 8.6 c	8.4 c 7.1 c	9.4 с 9.2 с
								6.2 C 6.0 C								
	Div p.s.	5.5 c	6.5 c	6.0 c	7.0 c	6.0 c	7.0 c	6.0 C	7.0 c	7.5 c	8.0 c	7.5 c	8.0 c	8.0 c	8.5 c	8.5 c
	Upfront Payout	72.3%	70.3%	71.1%	70.4%	70.9%	71.6%	72.2%	71.7%	72.8%	72.5%	73.8%	73.3%	72.6%	73.9%	73.1%
	Trail Payout	62.2%	61.6%	60.0%	60.6%	59.3%	59.3%	59.2%	59.2%	58.9%	60.5%	60.2%	61.0%	60.9%	60.8%	60.9%
	Total Payout	66.3%	64.8%	64.2%	64.2%	63.8%	63.8%	64.1%	63.8%	64.7%	65.5%	66.2%	66.4%	66.0%	66.3%	66.4%
	Volumes MC															
	Settlements # (`000)	18.73	15.36	15.91	14.56	15.58	15.86	15.77	15.68	18.66	17.86	19.24	18.81	19.80	19.10	20.01
	Settlements \$b	4.82	4.07	4.33	3.99	4.34	4.39	4.43	4.35	5.26	5.11	5.74	5.74	6.23	5.97	6.37
	Approvals \$b	5.39	4.59	5.03	4.50	5.11	5.04	5.09	5.28	6.13	6.04	6.90	6.55	7.22	6.78	7.24
	Market \$b	138.61	117.70	122.42	113.02	123.19	119.83	129.74	134.12	160.15	160.94	181.16	181.93	198.15	180.19	196.54
	Market Share	3.89%	3.90%	4.11%	3.98%	4.14%	4.20%	3.93%	3.94%	3.83%	3.75%	3.81%	3.60%	3.65%	3.76%	3.69%
	Avg Residential Loan Book \$b	36.97	38.40	39.73	40.68	41.68	42.76	43.80	44.55	45.56	46.48	47.65	48.65	49.73	50.70	51.54

Balance sheet

	Dec-16	Jun-16		Dec-16	Jun-16
	\$'000	\$'000		\$'000	\$'000
ASSETS			LIABILITIES		
Current assets			Current liabilities		
Cash and cash equivalents	6,805	8,068	Trade and other payables	68,593	69,940
Trade and other receivables	102,918	102,140	Current tax liabilities	990	1,159
			Provisions	902	1,084
Total current assets	109,723	110,208	Total current liabilities	70,485	72,183
Non-current assets			Non-current liabilities		
Receivables	248,325	245,717	Trade and other payables	151,979	150,015
Property, plant and equipment	539	450	Deferred tax liabilities	37,998	37,661
Intangible assets	6,191	6,475	Provisions	695	664
Total non-current assets	255,055	252,642	Total non-current liabilities	190,672	188,340
Total assets	364,778	362,850	Total liabilities	261,157	260,523
EQUITY					
Contributed equity	7,365	6,804			
Reserves	1,542	1,664			
Retained profits	94,714	93,859			
Total equity	103,621	102,327	Net assets	103,621	102,327

		Dec-16	Dec-15
		\$'000	\$'000
	Cash flows from operating activities		
Cash flow	Receipts from customers (inclusive of goods and services tax)	105,636	108,351
Casti now	Payments to suppliers and employees (inclusive of goods and services tax)	(91,118)	(95,772)
		14,518	12,579
statement	Income taxes paid	(4,823)	(3,454)
	Net cash inflow from operating activities	9,695	(9,125)
	Cash flows from investing activities		
	Payments for property, plant, equipment and intangibles	(600)	(340)
	Proceeds from sale of property, plant and equipment	1	-
	Interest received	220	208
	Net cash (outflow) from investing activities	(379)	(132)
	Cash flows from financing activities		
	Dividends paid to company's shareholders	(10,579)	(9,945)
	Net cash (outflow) from financing activities	(10,579)	(9,945)
	Net decrease in cash and cash equivalents	(1,263)	(952)
	Cash and cash equivalents at the beginning of the financial year	8,068	7,827
	Cash and cash equivalents at the end of year	6,805	6,875



	Natio	National		NSW&ACT VIC&TAS			C	LD	SA8	SA&NT		NA
	<u>Dec-16</u>	<u>Dec-15</u>	<u>Dec-16</u>	<u>Dec-15</u>	<u>Dec-16</u>	<u>Dec-15</u>	<u>Dec-16</u>	<u>Dec-15</u>	<u>Dec-16</u>	<u>Dec-15</u>	<u>Dec-16</u>	<u>Dec-15</u>
Loan book^ (\$b)	52.4	50.7	35.5%	35.2%	19.8%	20.0%	26.8%	26.4%	8.7%	8.8%	9.2%	9.6%
Loan writer (incl LCR)	648	572	226	203	154	136	155	133	48	40	65	60
Franchise	425	423	156	154	101	98	89	90	28	29	51	52
^includes residential and	commercial											



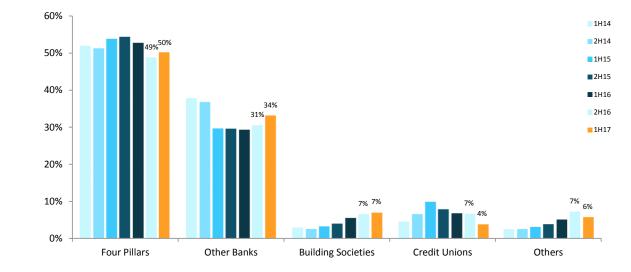
* Information based on Dec16 Quarter

Broker Resource Model



- Marketing area capacities are assessed quarterly using an external benchmarking model that takes into account geographic data, ABS data and franchise settlements
- In 131 marketing areas, 111 greenfield sites are available
- We have capacity to increase our franchise footprint from 425 to 594

Mortgage Choice settlements by lender



Figures from 1H14 to 1H17

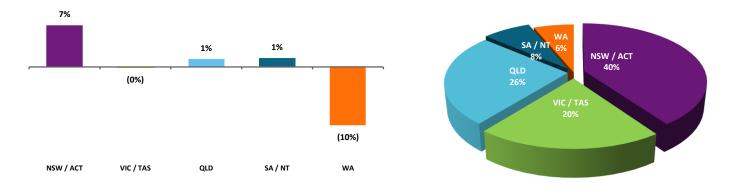
Four Pillars includes CBA, ANZ, NAB (Homeside) and Westpac (excludes St. George and BankWest)

- Four pillars continue to dominate
- Four pillars including StGeorge and Bankwest stays at 65%

	<u>Settlements (\$m)</u>	<u>1H17</u>	<u>%</u>	<u>1H16</u>	<u>%</u>	<u>Growth</u>
Cattlanaanta	NSW / ACT	2,566	40%	2,402	39%	7%
Settlements	VIC / TAS	1,305	20%	1,306	21%	(0%)
less state	QLD	1,627	26%	1,607	26%	1%
by state	SA / NT	479	8%	472	7%	1%
•	WA	397	6%	439	7%	(10%)
		6,374	100%	6,226	100%	2%

Settlements growth 1H17 / 1H16





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